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## **PRESS INFORMATION**

21 July 2008

### **West Trax announces free on-line**

#### **SAP system analyser**

- **West Trax has a unique benchmark database in excess of 800 analyses of production SAP systems in 13 sectors across 8 countries.**
- **A free on-line analyser is now available on the West Trax website with results available in less than 5 minutes.**

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Since 2003, West Trax has been calculating and delivering Key Performance Indicators for clients running SAP production systems. The database of these analyses now exceeds 800 in 13 sectors across 8 countries, providing a unique benchmark for users to compare their systems against typical and best performance.

West Trax has now made available a KPI Analyser on its website [www.westtrax.com](http://www.westtrax.com) to quickly compare two important KPI's – potential maintenance savings and potential project resource savings.

An algorithm computes the potential savings for maintenance and project activities using a combination of the data entered via the website and data from the West Trax benchmark database. The algorithm also takes into consideration industry specific details, the SAP release level, and the age of the SAP installation.

Visitors are invited to answer seven questions which should take no more than 5 minutes. Every entry is completely anonymous, and no prior registration is required.

West Trax has created the KPI Analyser to assist CIO's and CFO's quickly identify the potential financial benefits of reviewing the effectiveness of their SAP systems through a full KPI Scan® - the West Trax service that provides sixteen KPI's for production SAP systems. West Trax studies have consistently shown that about 95% of all SAP systems have significant scope for improvement, a result which should be a wake-up call to all SAP users.

West Trax CFO, Ken Gorf, comments "the next few years are going to be tough for IT investment decisions. However, a potential source of investment for new projects can be created internally by diverting wasteful resources to better use. This resource can be re-directed within months to projects such as optimising the system, improving the end-user experience, upgrading for new functionality, dealing with compliance challenges, and ensuring that the system remains aligned to the needs of the business."

In 2007, West Trax published its second report of KPI's from its benchmark database – copies of the summary report are still available from Ken Gorf at [kgorf@westtrax.com](mailto:kgorf@westtrax.com). West Trax also welcomes feedback on the new KPI Analyser.

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### **About West Trax**

**West Trax is** a service provider delivering management consulting and IT consulting services. Founded in 2003, the company combines many years of international experience in the professional services business with state-of-the-art technology. With KPI Scan®, KPI Optimiser®, KPI QA® and Benchmark Express®, West Trax offers solutions that help to increase the effectiveness of corporate processes and the performance of IT infrastructures. West Trax focuses on global SAP system optimization.

Visit: [www.westtrax.com](http://www.westtrax.com)

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